Questions/Concerns

Community Waste Disposal Customer Service Representatives are ready to assist you with:

Questions
Issues
Cart Repairs
Damages/Spills

Customer Service Hours

Weekdays 8:00 a.m. - 5:00 p.m.
Saturdays 8:00 a.m. - 2:00 p.m.

972.392.9300, Option 2

customerservice@cwd.to
www.CWD.to



Community Waste Disposal.com
Since 1984

2010 California Crossing Road, Dallas, Texas 75220-2310
phone 972.392.9300 *fax* 972.392.9301
website www.CWD.to

101 East Main Street, Forney, Texas 75126
phone 972.564.7300
website www.cityofforney.org

Bulky Waste & Brush

Bulky waste and brush will be collected on Wednesdays.

You are limited to four cubic yards of bulky waste and brush per week.

Place all bulk and brush items where you set out your trash no later than 7:00 a.m., for collection between 7:00 a.m. and 7:00 p.m. Please do not place items out more than 12 hours before your pickup day.

One cubic yard is equivalent to approximately one washing machine



Bulky Waste - Acceptable

Toys and Yard Tools Tagged as "Bulk Item"

Furniture

Bundled Carpet in 4-foot Lengths

Fence Panels No Larger than 4'x6'

Thorny Vines
(Must be bagged or in containers)

Washing Machines, Dryers, Water Heaters and Kitchen Appliances

Refrigerators/Freezers
(Must be tagged certifying removal of refrigerants)

Bulky Waste - Prohibited

Single Items Weighing More than 150 Pounds

Commercial Construction/Remodeling Debris

Concrete, Rock, Stone, etc.

Household Hazardous Waste

Tires, Batteries, and Propane Tanks

Loose Debris
(Debris must be placed in heavy duty bags or in boxes or other containers no larger than 2'x2'x4' that weigh no more than 50 pounds.)

Loose Brush Guidelines

Limbs should be no greater than six inches in diameter, nor weigh more than 50 pounds.

Limbs should not be more than 10 feet long.

Brush pile must be free from all bulk and foreign debris.

Place brush close to street; please do not block the sidewalk.



Brush Piles

MORE THAN FOUR CUBIC YARDS OF LOOSE BRUSH?
Call CWD for a price quote to have it removed all at once.

HHW & Used Electronics

Household Hazardous Waste & Used Electronics Door-side Collection





CWD's Door-side Collection program encourages safe, easy, and responsible disposal of approved hazardous waste and electronics.

Items accepted via the HHW Door-side Collection program include poison, solvent, oil-based and latex paint, aerosols, used motor oil, auto batteries, fluorescent tubes, and televisions.

How to Prepare for your HHW Collection:

1. Call CWD at 972.392.9300/Option 2.
2. CWD will mail you a collection kit.
3. Assemble your HHW and used electronics according to the instructions provided.
4. Place your HHW and used electronics at your doorstep by 7:00 a.m. on your service day, where CWD will pick it up.

go GREEN from home

Community Waste Disposal.com
Since 1984

City of Forney RESIDENTIAL SERVICES

Trash & Recycling
Bulk & Brush
Household Hazardous Waste

972.392.9300



TRASH & RECYCLING

TRASH will be collected once a week, on Wednesday.

RECYCLING will be collected once a week, on Wednesday.

Place all items out no later than 7:00 a.m. on your pickup day for service between 7:00 a.m. and 7:00 p.m.

All household TRASH must be placed in bags and/or customer-owned containers.

All RECYCLABLES must be empty, clean, and dry, and placed LOOSELY inside the BLUE 95-gallon recycle cart.

DO NOT BAG RECYCLABLES.

Please ensure the trash receptacles and the recycle cart are separated by at least three feet, and three feet away from obstacles such as mailboxes, cars, fences, gas meters, and drainage ditches.

Position the recycle cart at the curb or where the driveway meets the street, with wheels toward the residence.



MOVE-IN CARDBOARD COLLECTION

Just move into your home? Have an abundance of cardboard boxes? CWD offers a one-time special cardboard collection for new residents.



Contact CWD to schedule!
972.392.9300
Option 2

Missed collection? Contact CWD Customer Service by noon on Thursday.

972.392.9300
Option 2

Completely close cart lid.

Do not place cart on grass.



Place wheels toward residence.

It's important to RECYCLE RIGHT



Plastic Containers #1-5 & #7



Milk Cartons & Juice Boxes



Corrugated Cardboard & Boxboard



Aluminum, Steel, & Tin Containers



Mixed Paper, Newspaper, etc.



Glass Bottles & Containers

Always EMPTY, CLEAN, & DRY and LOOSE IN THE CART

972.392.9300/Option 2

- Plastic Bags
- Packaging Materials
- Styrofoam
- Food or Wet Waste
- Paper Towels/Toilet Tissue
- Bagged Leaves, Grass Clippings, and Branches
- Lightbulbs/Window Panes
- Shredded Paper
- Paper & Plastic Food Serving Items

DO NOT RECYCLE