

Questions/Concerns

Community Waste Disposal
Customer Service Representatives
are ready to assist you with:

Questions
Issues
Cart Repairs
Damages/Spills

Customer Service Hours

Weekdays 8:00 a.m. - 5:00 p.m.
Saturdays 8:00 a.m. - 2:00 p.m.

972.392.9300/Option 2

customerservice@cwd.to

www.CWD.to



CWD
Download the CWD App
from either Google Play or
the Apple App Store.

**WE
ARE
MOBILE**



CommunityWasteDisposal.com
Since 1984

2010 California Crossing Road, Dallas, TX 75220-2310
ph 972.392.9300 fax 972.392.9301 www.CWD.to



152 N Main Drive, Van Alstyne, TX 75495
ph 903.482.5426 www.cityofvanalstyne.us

Bulky Waste and Tied & Bundled Brush

Bulky waste and tied & bundled brush will be collected weekly,
on your trash day. You are limited to two (2) cubic yards of
bulky waste and unlimited tied & bundled brush per pickup.

Tied & bundled brush cannot exceed
four (4) feet by two (2) feet nor
weigh more than 50 pounds
per bundle.

Place all bulky waste and
tied & bundled brush items
by your trash carts no later
than 7:00 a.m. on your
designated trash service day.



1 cubic yard is equivalent
to approximately 1
washing machine



Examples of
Tied and
Bundled Brush

Bulky Waste - Acceptable

Toys and Yard Tools Tagged as "Bulk Item"

Furniture

Bundled Carpet in 4-foot Lengths

Fence Panels No Larger than 4'x6'

Washing Machines, Dryers, Water Heaters and
Kitchen Appliances

Refrigerators/Freezers

(must be tagged certifying removal of refrigerants)



HHW & Used Electronics

Household Hazardous Waste & Used Electronics
Door-side Collection



CWD's Door-side Collection program encourages safe,
easy, and responsible disposal of approved hazardous
waste and electronics.

Items accepted via the HHW Door-side Collection
program include poison, solvent, oil-based and latex
paint, aerosols, used motor oil, auto batteries,
fluorescent tubes, and televisions.

How to Prepare for your HHW Collection:

1. Call CWD at 972.392.9300/Option 2.
2. CWD will mail you a collection kit.
3. Assemble your HHW and used electronics
according to the instructions provided.
4. Place your HHW and used electronics at your
doorstep by 7:00 a.m. on your service day,
where CWD will pick it up.

Go **GREEN** from home



Trash & Recycling
Bulky Waste
Tied & Bundled Brush
HHW Door-side Collection



CommunityWasteDisposal.com
Since 1984

972.392.9300

TRASH & RECYCLING

 TRASH WILL BE COLLECTED ONCE A WEEK.

 RECYCLING WILL BE COLLECTED EVERY OTHER WEEK ON YOUR TRASH DAY.

Please see the map on the right to determine the pickup day for your residence. Place all items out no later than 7:00 a.m. on your pickup day for service between 7:00 a.m. and 7:00 p.m.

All TRASH must be bagged and placed inside the GREY 95-gallon trash cart.

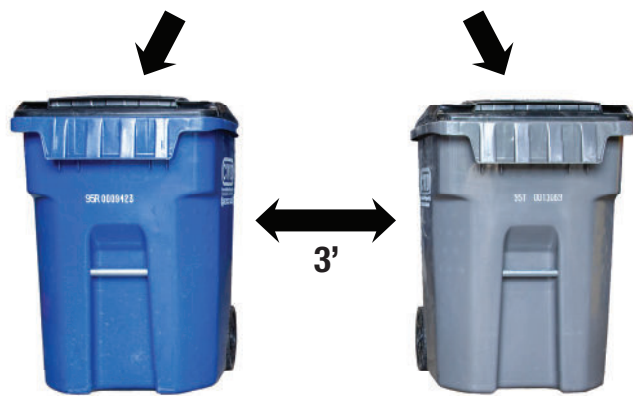
All RECYCLABLES must be empty, clean, and dry, and placed LOOSELY inside the BLUE 95-gallon recycle cart.

DO NOT BAG RECYCLABLES.

Please ensure the trash cart and the recycle cart are separated by at least three feet, and three feet away from obstacles such as mailboxes, cars, fences, gas meters, and drainage ditches.

Position the carts where the driveway meets the street, keeping them at least three feet apart with wheels toward the residence.

Please ensure lids are closed.



Place carts at least 3 feet apart, with wheels toward residence.



MOVE-IN CARDBOARD COLLECTION



Just move into your home? Have an abundance of cardboard boxes? CWD offers cardboard collection for new residents.

Contact CWD to schedule! 972.392.9300/Option 2

Need an Extra Cart?

Additional carts are available for a fee. Please call the City of Van Alstyne's Utility Billing Department for details.

903.482.5426



Unsure of your pickup days?

CWD's address tool will help you out!

Simply scan the QR code and type in your residential service address when prompted.



View My Schedule

It's important to RECYCLE RIGHT



Plastic Containers #1-5 & #7



Milk Cartons & Juice Boxes



Corrugated Cardboard & Boxboard



Aluminum, Steel, & Tin Containers



Mixed Paper, Newspaper, etc.



Glass Bottles & Containers



Plastic Bags

Packaging Materials

Styrofoam

Food or Wet Waste

Paper Towels/Toilet Tissue

Bagged Leaves, Grass Clippings, and Branches

Lightbulbs/Window Panes

Shredded Paper

Paper & Plastic Food Serving Items

DO NOT RECYCLE

Always EMPTY, CLEAN, DRY, and LOOSE IN THE CART

972.392.9300/Option 2

