

## Questions/Concerns

Community Waste Disposal  
Customer Service Representatives  
are ready to assist you with:

Questions  
Issues  
Cart Repairs  
Damages/Spills

## Customer Service Hours

Weekdays 8:00 a.m. - 5:00 p.m.  
Saturdays 8:00 a.m. - 2:00 p.m.

972.392.9300/Option 2

customerservice@cwd.to

www.CWD.to



**CWD**  
Download the CWD App  
from either Google Play or  
the Apple App Store.

**WE  
ARE  
MOBILE**



CommunityWasteDisposal.com  
Since 1984

2010 California Crossing Road, Dallas, TX 75220-2310  
phone 972.392.9300 fax 972.392.9301 www.CWD.to



1 Trophy Wood Drive, Trophy Club, TX 76262  
682.237.2900 www.trophyclub.org

## Bulky Waste & Bundled Brush Weekly Collection

Bulky waste will be collected once a week, on your second trash day (schedule on reverse). You are limited to **four (4) cubic yards** of bulky waste per collection. No single item should exceed 150 pounds.

**1 cubic yard is equivalent to approximately one (1) washing machine.**

Place all bulk items and bundled brush in front of your home next to your trash receptacle(s) no later than 7:00 a.m. on your designated collection days.



**ALL BRUSH MUST BE TIED AND BUNDLED.**

Bundled brush cannot exceed four feet by two feet nor weigh more than 50 pounds per bundle. Tied and bundled brush may be set out in **UNLIMITED QUANTITIES** on your second trash day.



Examples of Bundled Brush



### Bulky Waste - Acceptable

Toys and Yard Tools Tagged as "Bulk Item"

Furniture

Bundled Carpet in 4-foot Lengths

Fence Panels No Larger than 4'x6'

Washing Machines, Dryers, Water Heaters and Kitchen Appliances

Refrigerators/Freezers  
(Must be tagged certifying removal of refrigerants)

Additional Trash Bags

### Bulky Waste - Prohibited

Single Items Weighing More than 150 lbs.

Commercial Construction and Remodeling Debris

Household Hazardous Waste

Tires, Batteries, and Propane Tanks

Loose Brush

Loose Debris  
(Debris must be placed in a box or other container no larger than 2'x2'x4' and weighing no more than 50 pounds.)



Have a load that exceeds the acceptable limit?  
Have piles of loose brush?  
Want it all picked up at once?  
Please contact CWD for a price quote.

### HHW & Used Electronics

Household Hazardous Waste & Used Electronics  
Door-side Collection



CWD's Door-side Collection program encourages safe, easy, and responsible disposal of approved hazardous waste and electronics.

Items accepted via the HHW Door-side Collection program include poison, solvent, oil-based and latex paint, aerosols, used motor oil, auto batteries, fluorescent tubes, and televisions.

How to Prepare for your HHW Collection:

1. Call CWD at 972.392.9300/Option 2.
2. CWD will mail you a collection kit.
3. Assemble your HHW and used electronics according to the instructions provided.
4. Place your HHW and used electronics at your doorstep by 7:00 a.m. on your service day, where CWD will pick it up.

Go **GREEN** from home



## Residential Services



### Trash & Recycling

### Bulk & Brush

### Household Hazardous Waste & Used Electronics

972.392.9300



CommunityWasteDisposal.com  
Since 1984

# TRASH & RECYCLE

**TRASH WILL BE COLLECTED TWICE A WEEK.**

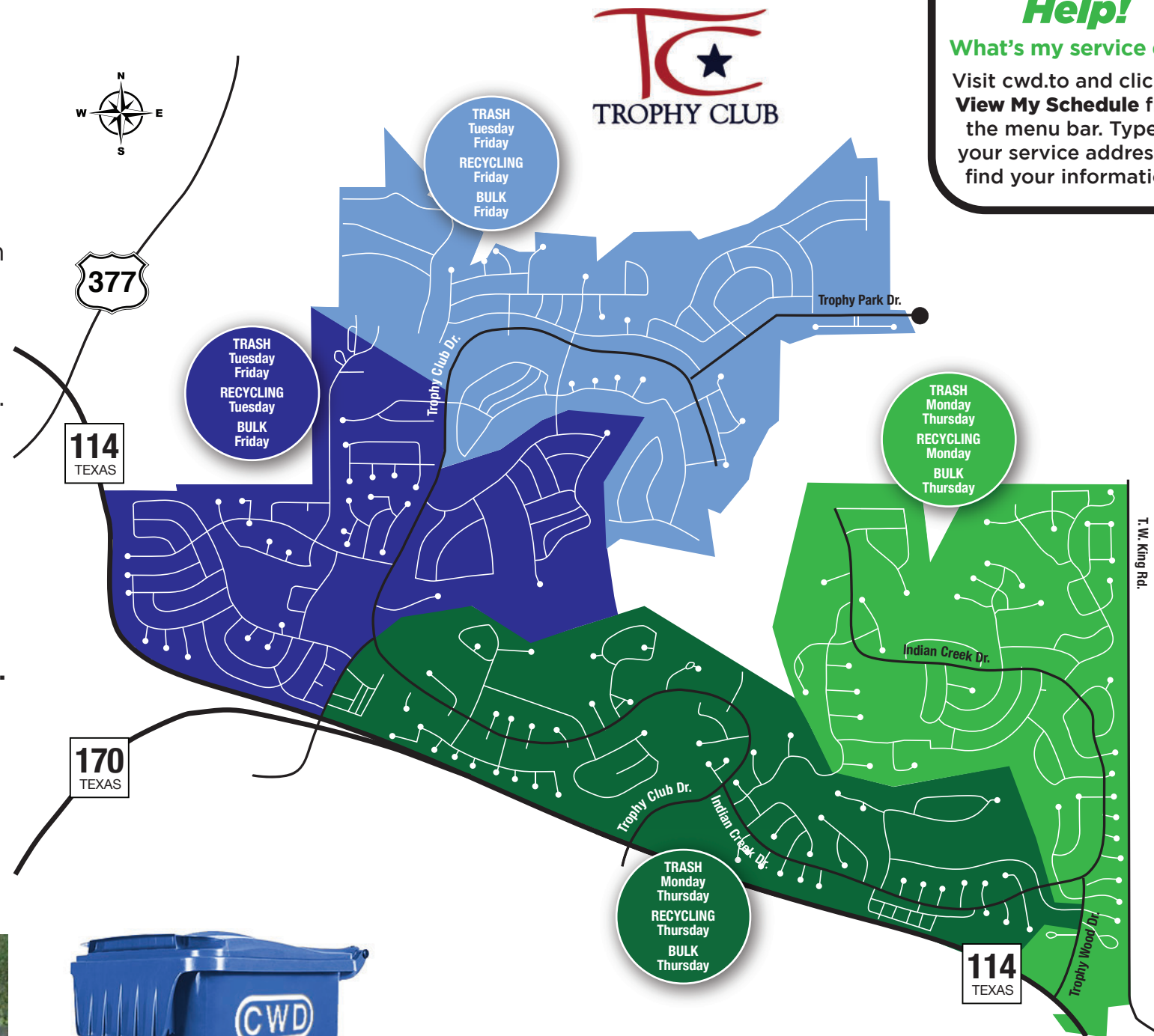
**RECYCLING WILL BE COLLECTED ONCE A WEEK.**

Please see the map to the right to determine the pickup days for your residence. Place all items out no later than 7:00 a.m. on your pickup days for service between 7:00 a.m. and 7:00 p.m.

Household **TRASH** may be placed in customer-owned cans or disposable bags. When filled, containers may not weigh more than 50 pounds.

All **RECYCLABLES** must be empty, clean, and dry, and placed LOOSELY inside the CWD 18-gallon recycle bin (up to three bins). Please flatten large cardboard boxes and place beneath the recycle bin. **DO NOT BAG RECYCLABLES.**

Please ensure the trash receptacles and the recycle bin are separated by at least three feet, and three feet away from obstacles such as mailboxes, cars, fences, gas meters, and drainage ditches.



**Help!**  
What's my service day?  
Visit [cwd.to](http://cwd.to) and click on **View My Schedule** from the menu bar. Type in your service address to find your information.

## It's important to RECYCLE RIGHT



Always **EMPTY, CLEAN, & DRY** and **LOOSE IN THE BIN**

**DO NOT RECYCLE**

- Styrofoam**
- Packaging Materials**
- Paper Towels/Toilet Tissue**
- Plastic Bags** *They tangle recycling equipment.*
- Food or Wet Waste** *These belong in the trash.*
- Bagged Leaves, Grass Clippings, and Branches**
- Lightbulbs/Window Panes** *Items constructed of multiple materials are not accepted.*
- Shredded Paper** *The small pieces get caught in recycling equipment.*
- Paper & Plastic Food Serving Items** *These items are not recyclable for many reasons, including probable food contamination and cutlery size.*



### Cart Upgrades Available

Is your CWD green bin overflowing with recyclables? Consider swapping it out for a CWD 95-gallon polycart! Additional monthly charges apply.

**972.392.9300/Option 2**

Recyclables MUST be in a CWD-branded bin/cart in order to be serviced.