

Questions/Concerns

Community Waste Disposal
Customer Service Representatives
are ready to assist you with:

Questions
Complaints
Cart Repair
Damages/Spills

Customer Service Hours

Weekdays 8:00 am - 5:00 pm
Saturdays 8:00 am - 2:00 pm

972.392.9300/Option 2

customerservice@cwd.to

www.CWD.to



Payment Options

Mail

Send your payment to
CWD in the envelope
provided to you in your
quarterly bill.

Online

Select "Pay My Bill"
from the CWD website
main menu and follow
the instructions on the
Pay My Bill page.

In Person

Want to hand deliver
your payment?
Bring it, along with
your payment coupon,
to the CWD
Administration
Building at
2010 California
Crossing Road,
Dallas, TX 75220.



Please bag your trash.

Bagging the trash helps
contain trash during
transport. In addition to
keeping our environment
cleaner, it also helps keep
your trash carts clean.
Loose food and other
items can cause
nasty buildup in the
bottom of your
cart, attracting
flies, wild
animals,
and other
undesirables.



Additional carts are available from CWD.
Please call for details.

972.392.9300/Option 2

City of Nevada Residential Services



Trash
Bulky Waste &
Tied and Bundled Brush
X-treme Green Events



CommunityWasteDisposal.com
Since 1984



Download the CWD App
from either Google Play or
the Apple App Store.

WE
ARE
MOBILE



CommunityWasteDisposal.com
Since 1984

2010 California Crossing Road, Dallas, TX 75220-2310
phone 972.392.9300 fax 972.392.9301



424 FM 6, Nevada, TX 75173
972.853.0027

Trash Services

Trash will be collected once a week, on **WEDNESDAY**.

Place all items out no later than 7:00 a.m. on Wednesday for service between 7:00 a.m. and 7:00 p.m.

Please ensure the trash cart is three feet away from obstacles such as mailboxes, cars, fences, gas meters, and drainage ditches. Position the carts with the wheels toward the residence.

All trash must be placed in bags inside the grey 95-gallon trash cart.



Have a load that exceeds the acceptable limit? Want it all picked up at once? Call CWD at **972.392.9300** Option 2 for a price quote.

1 cubic yard is approximately equivalent to 1 washing machine.



Bulky Waste & Tied and Bundled Brush

Bulky waste and tied and bundled brush will be collected **weekly**, on your regular trash service day. You are limited to **one cubic yard** of bulky waste per collection. Tied and bundled brush may be set out in unlimited quantities. Place all bulky waste and tied and bundled brush items next to your trash cart no later than 7:00 a.m. on Wednesday.

NO LOOSE BRUSH WILL BE COLLECTED.

Tied & Bundled Brush

Tied bundles must weigh less than 50 lbs., and be no longer than four feet. Tree limbs must be placed with trunks parallel to the street without obstructing the sidewalk.



Bulky Waste - Acceptable

- Furniture
- Bundled Carpet in 4-foot Lengths
- Fence Panels No Larger than 4'x6'
- Toys and Yard Tools Tagged as "Bulk Item"
- Washing Machines, Dryers, Water Heaters and Kitchen Appliances
- Refrigerators/Freezers (Must be tagged certifying removal of refrigerants)

Bulky Waste - Prohibited

- Single Items Over 150 lbs.
- Commercial Construction and Remodeling Debris
- Household Hazardous Waste
- Tires, Batteries, and Propane Tanks
- Loose Debris (Debris must be placed in a box or other disposable container weighing no more than 50 lbs.)
- Additional Trash Bags

X-treme Green Events

Community Waste Disposal hosts two X-treme Green Events per year in the City of Nevada. An X-treme Green Event is a one-stop place to dispose of household hazardous waste, automotive tires, used electronics, and household metal goods. Confidential document shredding is available on-site.

Visit www.CWD.to for additional information.

