

## Questions/Concerns

Community Waste Disposal  
Customer Service Representatives  
are ready to assist you with:

Questions  
Complaints  
Cart Repair  
Damages/Spills

### Customer Service Hours

Weekdays 8:00 am - 5:00 pm  
Saturdays 8:00 am - 2:00 pm

972.392.9300/Option 2  
customerservice@cwd.to  
www.CWD.to



## Bulky Waste & Loose Brush

**BULKY WASTE AND LOOSE BRUSH** will be collected every other week, on your recycle collection day. You are limited to four cubic yards of bulk and loose brush per collection. Do not place more than four cubic yards of loose brush in a pile.

One cubic yard is equivalent to approximately one washing machine



Limbs should not be greater than six inches in diameter, should weigh no more than 50 pounds, and should not be longer than four feet. All limbs should be placed with trunks parallel to the street.

Place all bulk and loose brush items next to your trash receptacles no later than 7:00 a.m. on your designated service day.

! Have a load that exceeds the acceptable limit?  
Want it all picked up at once?  
Please contact CWD for a price quote.

### Bulky Waste - Acceptable

Toys and Yard Tools Tagged as "Bulk Item"  
Furniture  
Bundled Carpet in 4-foot Lengths  
Fence Panels No Larger than 4'x6'  
Washing Machines, Dryers, Water Heaters and Kitchen Appliances  
Refrigerators/Freezers  
(Must be tagged certifying removal of refrigerants)



### Bulky Waste - Prohibited

Single Items Weighing More than 150 Pounds  
Household Hazardous Waste  
Tires, Batteries, and Propane Tanks  
Loose Construction and Remodeling Debris  
Loose Household Debris  
(Debris must be placed in a box or other disposable container no larger than 2'x2'x4' and weighing no more than 50 pounds.)

## Tied & Bundled Brush

**TIED AND BUNDLED BRUSH** may be set out in unlimited quantities for weekly pickup. Bundled brush cannot exceed four feet by two feet nor weigh more than 50 pounds per bundle.

Examples of tied and bundled brush



## City of Oak Leaf Residential Services



Trash  
Recycling  
Bulk & Brush



2010 California Crossing Road, Dallas, TX 75220-2310  
phone 972.392.9300 fax 972.392.9301  
website www.CWD.to



301 Locust Drive, Oak Leaf, TX 75154  
phone 972.617.2660  
website www.oakleaftexas.org



CommunityWasteDisposal.com  
Since 1984



# TRASH & RECYCLE



TRASH WILL BE COLLECTED ON FRIDAYS.



RECYCLING WILL BE COLLECTED EVERY OTHER WEEK ON FRIDAYS.

Place all items out no later than 7:00 a.m. on your pickup days for service between 7:00 a.m. and 7:00 p.m.

Household TRASH must be placed in customer-owned cans or up to 10 disposable bags. When filled, containers may not weigh more than 50 pounds each.

All **RECYCLABLES** must be empty, clean, and dry, and placed LOOSELY inside the **BLUE** 95-gallon recycle cart. DO NOT BAG RECYCLABLES.

Please ensure the trash bags and the **recycle cart** are separated by at least three feet, and three feet away from obstacles such as mailboxes, cars, fences, gas meters, and drainage ditches. Position the cart with its wheels toward the residence.

RECYCLE CART



PLACE WHEELS TOWARD RESIDENCE



TRASH & RECYCLING SERVICED BY REAR LOAD TRUCKS

CWD Customer Service  
**972.392.9300** Option 2



Is your recycle cart damaged and in need of repair or replacement? Please contact CWD for assistance at 972.392.9300/Option 2.

Visit [CommunityWasteDisposal.com](http://CommunityWasteDisposal.com) and click on **View My Schedule** from the menu bar. Type in your service address to find your information.

Help!  
What's  
my  
service  
day?

It's important to  
**RECYCLE  
RIGHT**



Plastic Containers #1-5 & #7



Milk Cartons & Juice Boxes



Corrugated Cardboard & Boxboard



Aluminum, Steel, & Tin Containers



Mixed Paper, Newspaper, etc.



Glass Bottles & Containers

**DO  
NOT  
RECYCLE**

Always **EMPTY, CLEAN, & DRY**  
and **LOOSE IN THE CART**

972.392.9300/Option 2

**Plastic Bags**

*They tangle recycling equipment.*

**Packaging Materials**

**Styrofoam**

**Food or Wet Waste**

*These belong in the trash.*

**Paper Towels/Toilet Tissue**

**Bagged Leaves, Grass Clippings, and Branches**

**Lightbulbs/Window Panes**

*Items constructed of multiple materials are not accepted.*

**Shredded Paper**

*The small pieces get caught in recycling equipment.*

**Paper & Plastic Food Serving Items**

*These items are not recyclable for many reasons, including probable food contamination and cutlery size.*

