## **Questions/Concerns**

**Community Waste Disposal Customer Service Representatives** are ready to assist you with:

> Questions **Complaints Cart Repair** Damages/Spills

**Customer Service Hours** Weekdays 8:00 am - 5:00 pm **Saturdays 8:00 am - 2:00 pm** 

972.392.9300/Option 2 customerservice@cwd.to www.CWD.to







2010 California Crossing Road, Dallas, TX 75220-2310 phone 972.392.9300 fax 972.392.9301 www.CWD.to



3411 Barker Avenue, Melissa, TX 75454 972.838.2338 www.cityofmelissa.com

# **Bulk & Brush**

Bulky waste will be collected once a month, **BEGINNING ON THE FRIDAY THAT FALLS IN** THE FIRST FULL WEEK OF EACH MONTH.

If your trash collection is:

Monday or Tuesday Wednesday Thursday Friday

Your bulk pickup is: 1st Friday of the Month 2nd Friday of the Month 3rd Friday of the Month 4th Friday of the Month

#### **NO CALL IS NECESSARY!**

You are limited to four (4) cubic yards of bulky waste per collection.

> 1 cubic yard is equivalent to 1 washing machine



### **Bulky Waste - Acceptable**

Toys and Yard Tools Tagged as "Bulk Item"

**Furniture** 

**Bundled Carpet in 4-foot Lengths** Fence Panels No Larger than 4'x6' **Bagged Leaves** 

Washing Machines, Dryers, Water Heaters and Kitchen Appliances

Refrigerators/Freezers

(Must be tagged certifying removal of refrigerants)

## **Bulky Waste - Prohibited**

**Single Items Weighing More than 150 Pounds Commercial Remodeling/Construction Debris** 

> **Household Hazardous Waste** (Includes paint, aerosols, motor oil, etc.)

Tires, Batteries, and Propane Tanks **Household Trash** 

Loose Brush

#### **Loose Debris**

(Debris must be placed in a box or other container no larger than 2'x2'x4' and weigh no more than 50 pounds.)

ALL GASOLINE MUST BE REMOVED FROM ENGINES.

**ALL BRUSH MUST BE TIED** AND BUNDLED. Bundled brush cannot exceed four (4) by two (2) feet or weigh more than 40 pounds per bundle.

NO LOOSE BRUSH WILL BE ACCEPTED.

Household Hazardous Waste

electronics.



# **Residential Services**



**Trash & Recycling Bulk & Brush** 

**Household Hazardous Waste & Used Electronics** 

Community Waste Disposal.com

**CWD's Door-side Collection program** encourages safe, easy, and responsible disposal of approved household hazardous waste and

Have a load that exceeds the acceptable limit?

Want it all picked up at once? Contact CWD at 972.392.9300, Option 2, for a price quote.

**HHW & Used Electronics** 

**Household Hazardous Waste & Used Electronics** 

**Door-side Collection** 

Items accepted via the HHW Door-side Collection program include poison, solvent, oil-based and latex paint, aerosols, used motor oil, auto batteries, fluorescent tubes, and flat

To schedule your monthly collection:

screen televisions (no Cathode Ray Tubes).

- 1. Call CWD at 972.392.9300, Option 2.
- 2. CWD will mail you a collection kit.
- 3. Assemble your HHW and used electronics according to the instructions provided.
- 4. Place your HHW and used electronics at your doorstep by 7:00 a.m. on your service day, where CWD will pick it up.



# **Trash & Recycling Services**

**75** 

Country Ridge

Hunters Ridge

Auburndale

The Quarry

The Villages of

Trash and recycling will be collected once a week. Please see the map below to determine the pickup day for your residence.

Place all items out no later than 7:00 a.m. on your pickup day for service between 7:00 a.m. and 7:00 p.m.

Please ensure the trash cart and the recycle cart are separated by at least three feet, and three feet away from obstacles such as mailboxes, cars, fences, gas meters, and drainage ditches. Position the carts with the wheels toward the residence.

All TRASH must be placed in bags inside the GREY 95-gallon trash cart.

**AII RECYCLABLES** must be placed LOOSELY inside the **BLUE** 95-gallon recycle cart. **DO NOT BAG** RECYCLABLES.





**Collin County Outer Loop** 

North Creek

Tuesday

North Texas Municipal Water District

W FM 545

**Thursday** 

**Throckmorton Rd** 

**Monday** 



Do you have a cart that has been damaged and is in need of repair or replacement? Please contact CWD at 972.392.9300, Option 2, for assistance.

**Collin County Outer Loop** 

**Friday** 

# PLEASE RECYCLE THESE ITEMS



















**Plastic Bags Packaging Materials** Styrofoam **Food or Wet Waste Paper Towels/Toilet Tissue** Leaves, Grass Clippings, and Branches **Shredded Paper Lightbulbs/Window Panes Paper and Plastic Food Serving Items** 

