

Questions/Concerns

Community Waste Disposal
Customer Service Representatives
are ready to assist you with the
following:

Questions
Complaints
Accolades
Cart Repair
Damages/Spills

Customer Service Hours

Weekdays 8:00 am - 5:00 pm
Saturdays 8:00 am - 2:00 pm

Phone

972.392.9300

Option 2

E-mail

customerservice@cwd.to

Holiday Service Schedule

CWD observes three holidays a year:
New Year's Day, Thanksgiving Day
and Christmas Day.

See www.CWD.to for specific Holiday Collection Schedule.



2010 California Crossing Road, Dallas, TX 75220-2310
phone 972.392.9300 fax 972.392.9301



P. O. Box 393, Red Oak, TX 75154
phone 972.617.3638 fax 469.218.1249

Bulky Waste & Brush

Bulky waste and brush will be collected on your regular trash pickup day. You are limited to two (2) cubic yards of bulky waste and loose brush per collection. Tied and bundled brush may be set out in unlimited quantities.

1 cubic yard is equivalent to
1 washing machine. ➔



Place all bulky waste and brush items next to your trash receptacle no later than 7:00 am on your designated trash pickup day.



Have a load that exceeds the acceptable limit?
Want it all picked up at once? Contact CWD at
972.392.9300, option 2, for a price quote.

Brush



Tree limbs must be placed with trunks parallel to the street without obstructing the sidewalk. Individual items or bundles must weigh less than 50 lbs., and be no longer than four (4) feet.

Bulky Waste - Acceptable

Toys and Yard Tools Tagged
as "Bulk Item"

Furniture

Bundled Carpet in 4-foot Lengths

Fence Panels No Larger than 4'x6'

Washing Machines, Dryers, Water Heaters and Kitchen Appliances

Refrigerators/Freezers
(Must be tagged certifying removal of refrigerants)

Additional Trash Bags

Bulky Waste - Prohibited

Commercial Construction and Remodeling Debris

Household Hazardous Waste

Tires, Batteries, and Propane Tanks

Loose Debris

(Debris must be placed in a box or other container no larger than 2'x2'x4' and weighing no more than 50 pounds.)

HHW & Used Electronics

Household Hazardous Waste & Used Electronics
Door Side Collection



CWD's Door-side Collection program encourages safe, easy, and responsible disposal of approved hazardous waste and electronics.

Items accepted via the HHW Door-side Collection program include poison, solvent, oil-based and latex paint, aerosols, used motor oil, auto batteries, fluorescent tubes, and televisions.

How to Prepare for Your HHW Collection

1. Call CWD at 972.392.9300, Option 2.
2. CWD will mail you a collection kit.
3. Assemble your HHW according to the instructions provided.
4. Place your HHW at your doorstep, where CWD will pick it up.

This service is provided up to once a month, and is included in your regular monthly trash and recycling charge.

go **GREEN** from home



Red Oak Residential Services



Trash & Recycling Bulk & Brush Household Hazardous Waste & Used Electronics



CommunityWasteDisposal.com
Since 1984

Trash & Recycling Services

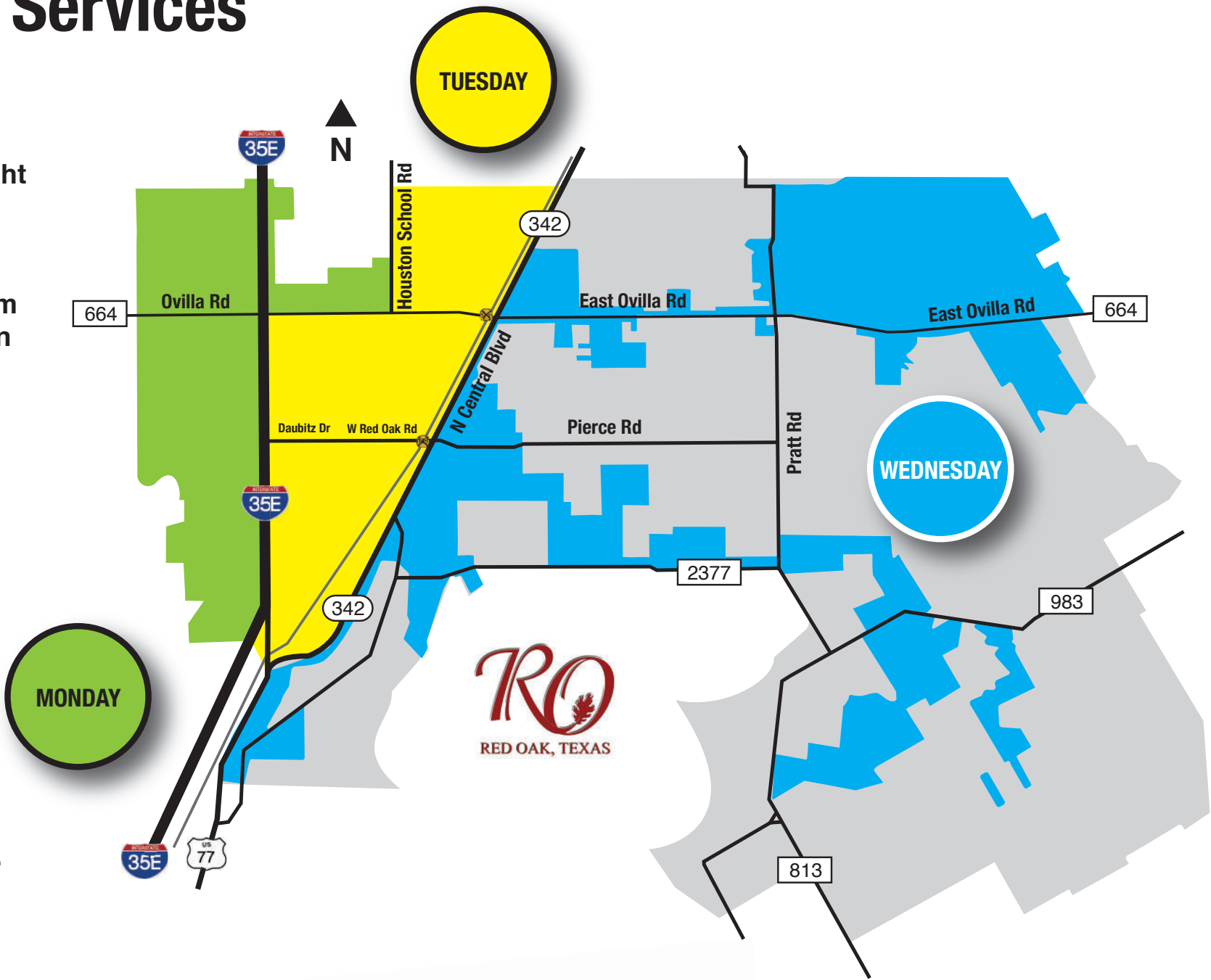
Trash and **recycling** will be collected once a week. Please see the map at right to determine the pickup day for your area.

Place all items out no later than 7:00 am on your pickup day for service between 7:00 am and 7:00 pm.

Please ensure the trash cart and the **recycle cart** are separated by at least three (3) feet, and three (3) feet away from obstacles such as mailboxes, cars, fences, gas meters, and drainage ditches. Position the carts with the wheels toward the residence.

All **TRASH** must be placed in bags inside the **GREY** 95-gallon trash cart.

All **RECYCLABLES** must be placed inside the **BLUE** 95-gallon recycle cart.



Recycling Guidelines

PLEASE RECYCLE

 Aluminum, Steel & Tin Containers Botellas y Envases de Vidrio	 Corrugated Cardboard & Boxboard Cajas de Cartón & Cartulina Gris	 Mixed Paper Papel Mixtro
 Newspaper Periódicos	 Wax-Coated Paper Drink Containers Recipientes de Papel Encerado para Bebidas	 Glass Bottles & Containers Comida y Desperdicios Húmedos
 Plastic Containers #1 - 5 & #7 (No Styrofoam) Recipientes de Plástico Número Uno hasta Cinco y Número Siete (No Poliestireno)		

DO NOT RECYCLE

 Paper Towels, Facial & Toilet Tissue Toallas de Papel, Papel de Seda y Papel Higiénico	 Food & Wet Waste Comida y Desperdicios Húmedos
 Grass Clippings Recortes de Césped	 Paper, Plastic & Styrofoam Serving Items Platos, Tazas y Utensilios de Servir de Papel, Poliestireno y Plástico
 Plastic Bags & Packaging Bolsas y Embalaje de Plástico	 Shredded Paper Papel en Trizas