

## Questions/Concerns

Community Waste Disposal  
Customer Service Representatives  
are ready to assist you with the  
following:

Questions  
Complaints  
Accolades  
Cart Repair  
Damages/Spills

## Customer Service Hours

Weekdays 8:00 a.m. - 5:00 p.m.  
Saturdays 8:00 a.m. - 2:00 p.m.

Phone

**972.392.9300**

*Option 2*

E-mail

customerservice@cwd.to

## Holiday Service Schedule

CWD observes two holidays a year:  
Thanksgiving Day and Christmas Day.

See [www.CWD.to](http://www.CWD.to) for specific Holiday Collection Schedule.



CommunityWasteDisposal.com  
Since 1984

2010 California Crossing Road, Dallas, TX 75220-2310  
phone 972.392.9300 fax 972.392.9301



1371 West FM 550, McLendon-Chisholm, TX 75032  
phone 972.524.2077 fax 972.524.9128

## Billing

CWD will be billing residents quarterly.



## Payment Options

### Mail

Send your payment to CWD in the envelope provided  
to you in your quarterly bill.

### Online

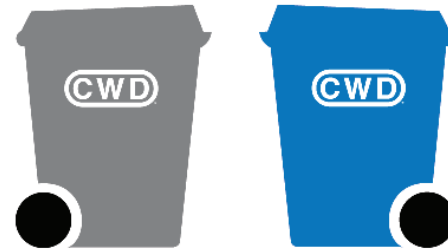
Select "Pay My Bill" from the CWD website main  
menu and follow the instructions on the Pay My Bill  
page.

### In Person

Want to hand deliver your payment?  
Bring it, along with your payment coupon,  
to the CWD Administration Building at  
2010 California Crossing Road, Dallas, TX 75220.

## Need an Extra Cart?

Additional carts are available from CWD.



**972.392.9300**

*Option 2*



Community Waste Disposal will host one  
X-treme Green Event per year in the City  
of McLendon-Chisholm. An X-treme Green  
Event is a one-stop place to dispose of  
household hazardous waste, automotive  
tires, used electronics, and household  
metal goods. Confidential document  
shredding is available on-site.

Visit [www.CWD.to](http://www.CWD.to) for additional  
information.



## McLendon-Chisholm Residential Services



## Trash & Recycling Bulk & Brush X-treme Green Event



CommunityWasteDisposal.com  
Since 1984

# Thursday Trash & Recycling Services



Trash and recycling will be collected once a week, on **THURSDAY**.

Place all items out no later than 7:00 am on Thursday for service between 7:00 am and 7:00 pm.

Please ensure the trash cart and the recycle cart are three (3) feet away from obstacles such as mailboxes, cars, fences, gas meters, and drainage ditches. Position the carts with the wheels toward the street.

All TRASH must be placed in bags inside the GREY 95-gallon trash cart.

All RECYCLABLES must be placed inside the BLUE 95-gallon recycle cart.

## PLACE WHEELS TOWARD STREET



# Bulky Waste & Brush Collection



Bulky waste and brush will be collected weekly, on your regular trash service day. You are limited to one (1) cubic yard of bulky waste and loose brush per collection. Tied and bundled brush may be set out in unlimited quantities.

1 cubic yard is equivalent to 1 washing machine.



Place all bulky waste and brush items next to your trash receptacle no later than 7:00 a.m. on your designated trash pickup days.

! Have a load that exceeds the acceptable limit? Want it all picked up at once? Contact CWD at 972.392.9300, option 2, for a price quote.



## Brush

Tree limbs must be placed with trunks parallel to the street without obstructing the sidewalk. Individual items or bundles must weigh less than 50 lbs., and be no longer than four (4) feet.

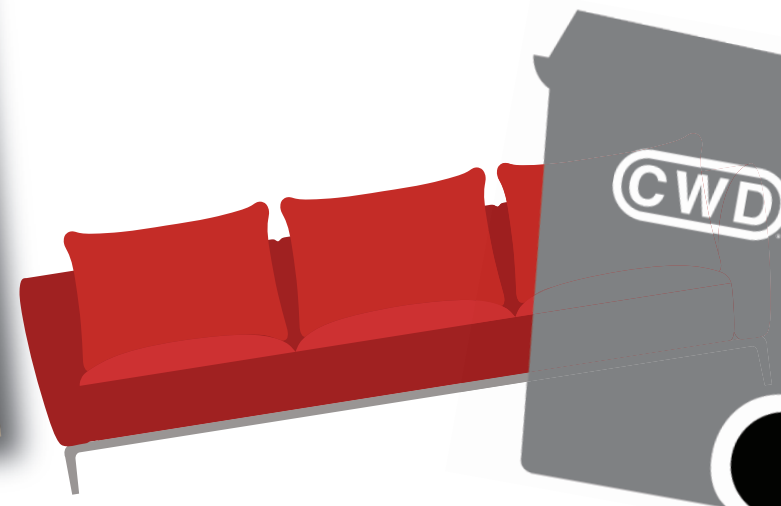


## Bulky Waste - Acceptable

- Toys and Yard Tools Tagged as "Bulk Item"
- Furniture
- Bundled Carpet in 4-foot Lengths
- Fence Panels No Larger than 4'x6'
- Washing Machines, Dryers, Water Heaters and Kitchen Appliances
- Refrigerators/Freezers (Must be tagged certifying removal of refrigerants)

## Bulky Waste - Prohibited

- Commercial Construction and Remodeling Debris
- Household Hazardous Waste
- Tires, Batteries, and Propane Tanks
- Loose Debris (Debris must be placed in a box or other disposable container no larger than 2'x2'x4' and weighing no more than 50 pounds.)
- Additional Trash Bags



# Recycling Guidelines

## PLEASE RECYCLE

 Aluminum, Steel & Tin Containers Botellas y Envases de Vidrio	 Corrugated Cardboard & Boxboard Cajas de Cartón & Cartulina Gris	 Mixed Paper Papel Mixtro
 Newspaper Periódicos	 Wax-Coated Paper Drink Containers Recipientes de Papel Encerado para Bebidas	 Glass Bottles & Containers Comida y Desperdicios Húmedos
 Plastic Containers #1 - 5 & #7 (No Styrofoam) Recipientes de Plástico Número Uno hasta Cinco y Número Siete (No Poliestireno)		

## DO NOT RECYCLE

 Paper Towels, Facial & Toilet Tissue Toallas de Papel, Papel de Seda y Papel Higiénico	 Food & Wet Waste Comida y Desperdicios Húmedos
 Plastic Bags & Packaging Bolsas y Embalaje de Plástico	 Paper, Plastic & Styrofoam Serving Items Platos, Tazas y Utensilios de Servir de Papel, Poliestireno y Plástico
 Grass Clippings Recortes de Césped	 Shredded Paper Papel en Trizas

