

## Questions/Concerns

Community Waste Disposal  
Customer Service Representatives  
are ready to assist you with the  
following:

Questions  
Complaints  
Accolades  
Cart Repair  
Damages/Spills

## Customer Service Hours

Weekdays 7:30 am - 5:30 pm  
Saturdays 8:00 am - 2:00 pm

Phone

**972.392.9300**

*Option 2*

E-mail

[customerservice@cwd.to](mailto:customerservice@cwd.to)

## Holiday Service Schedule

CWD observes three holidays a year:  
New Year's Day, Thanksgiving Day  
and Christmas Day.

See [www.CWD.to](http://www.CWD.to) for specific Holiday Collection Schedule.



2010 California Crossing Road, Dallas, TX 75220-2310  
phone 972.392.9300 fax 972.392.9301



P. O. Box 393, Red Oak, TX 75154  
phone 972.617.3638 fax 469.218.1249

## Bulky Waste & Brush

Bulky waste and brush will be collected on your regular trash pickup day. You are limited to two (2) cubic yards of bulky waste and loose brush per collection. Tied and bundled brush may be set out in unlimited quantities.



1 cubic yard is equivalent to  
1 washing machine. ➔

Place all bulky waste and brush items next to your trash receptacle no later than 7:00 am on your designated trash pickup day.



Have a load that exceeds the acceptable limit?  
Want it all picked up at once? Contact CWD at  
972.392.9300, option 2, for a price quote.

### Brush



Tree limbs must be placed with trunks parallel to the street without obstructing the sidewalk. Individual items or bundles must weigh less than 50 lbs., and be no longer than four (4) feet.

### Bulky Waste - Acceptable

Toys and Yard Tools Tagged  
as "Bulk Item"

Furniture

Bundled Carpet in 4-foot Lengths

Fence Panels No Larger than 4'x6'

Washing Machines, Dryers, Water Heaters and Kitchen Appliances

Refrigerators/Freezers  
(Must be tagged certifying removal of refrigerants)

Additional Trash Bags

### Bulky Waste - Prohibited

Commercial Construction and Remodeling Debris

Household Hazardous Waste

Tires, Batteries, and Propane Tanks

Loose Debris

(Debris must be placed in a box or other container no larger than 2'x2'x4' and weighing no more than 50 pounds.)

## HHW & Used Electronics

Household Hazardous Waste & Used Electronics  
Door Side Collection



CWD's Door Side Collection program encourages safe, easy, and responsible disposal of approved hazardous waste and electronics.

Items accepted via the HHW Door Side Collection program include poison, solvent, oil-based and latex paint, aerosols, used motor oil, auto batteries, fluorescent tubes, and televisions.

### How to Prepare for Your HHW Collection

1. Call CWD at 972.392.9300, Option 2.
2. CWD will mail you a collection kit.
3. Assemble your HHW according to the instructions provided.
4. Place your HHW at your doorstep, where CWD will pick it up.

This service is provided up to once a month, and is included in your regular monthly trash and recycling charge.

go **GREEN** from home



## Red Oak Residential Services



## Trash & Recycling Bulk & Brush Household Hazardous Waste & Used Electronics



CommunityWasteDisposal.com  
Since 1984