

## Questions/Concerns

**Community Waste Disposal  
Customer Service Representatives  
are ready to assist you with the  
following:**

- Questions
- Complaints
- Accolades
- Cart Repair
- Damages/Spills

## Customer Service Hours

**Weekdays 7:30 a.m. - 5:30 p.m.**  
**Saturdays 8:00 a.m. - 2:00 p.m.**

Phone

972.392.9300

## Option 2

## E-mail

**customerservice@cwd.to**

## Holiday Service Schedule

**CWD observes two holidays a year:  
Thanksgiving Day and Christmas Day.**

**See [www.CWD.to](http://www.CWD.to) for specific Holiday Collection Schedule.**



**CommunityWasteDisposal.com**  
Since 1984

2010 California Crossing Road, Dallas, TX 75220-2310  
phone 972.392.9300 fax 972.392.9301



1371 West FM 550, McLendon-Chisholm, TX 75032  
phone 972.524.2077 fax 972.524.9128

## Billing

**CWD will be billing residents quarterly.**



## Payment Options

## Mail

**Send your payment to CWD in the envelope provided to you in your quarterly bill.**

## Online

Select “Pay My Bill” from the CWD website main menu and follow the instructions on the Pay My Bill page.

## In Person

**Want to hand deliver your payment?  
Bring it, along with your payment coupon,  
to the CWD Administration Building at  
2010 California Crossing Road, Dallas, TX 75220.**

## Need an Extra Cart?

**Additional carts are available from CWD.**



**972.392.9300**  
Option 2



**Community Waste Disposal will host one X-treme Green Event per year in the City of McLendon-Chisholm. An X-treme Green Event is a one-stop place to dispose of household hazardous waste, automotive tires, used electronics, and household metal goods. Confidential document shredding is available on-site.**

**Visit [www.CWD.to](http://www.CWD.to) for additional information.**



# McLendon-Chisholm Residential Services



# Trash & Recycling Bulk & Brush X-treme Green Event



**CommunityWasteDisposal.com**  
*Since 1984*



# Thursday Trash & Recycling Services



Trash and recycling will be collected once a week, on **THURSDAY**.

Place all items out no later than 7:00 am on Thursday for service between 7:00 am and 7:00 pm.

Please ensure the trash cart and the recycle cart are three (3) feet away from obstacles such as mailboxes, cars, fences, gas meters, and drainage ditches. Position the carts with the wheels toward the street.

All TRASH must be placed in bags inside the GREY 95-gallon trash cart.

All RECYCLABLES must be placed inside the BLUE 95-gallon recycle cart.

PLACE WHEELS TOWARD STREET



# Bulky Waste & Brush Collection



Bulky waste and brush will be collected weekly, on your regular trash service day. You are limited to one (1) cubic yard of bulky waste and loose brush per collection. Tied and bundled brush may be set out in unlimited quantities.

1 cubic yard is equivalent to 1 washing machine.



Place all bulky waste and brush items next to your trash receptacle no later than 7:00 a.m. on your designated trash pickup days.



Have a load that exceeds the acceptable limit? Want it all picked up at once? Contact CWD at 972.392.9300, option 2, for a price quote.



## Brush

Tree limbs must be placed with trunks parallel to the street without obstructing the sidewalk. Individual items or bundles must weigh less than 50 lbs., and be no longer than four (4) feet.



## Bulky Waste - Acceptable

- Toys and Yard Tools Tagged as "Bulk Item"
- Furniture
- Bundled Carpet in 4-foot Lengths
- Fence Panels No Larger than 4'x6'
- Washing Machines, Dryers, Water Heaters and Kitchen Appliances
- Refrigerators/Freezers (Must be tagged certifying removal of refrigerants)

## Bulky Waste - Prohibited

- Commercial Construction and Remodeling Debris
- Household Hazardous Waste
- Tires, Batteries, and Propane Tanks
- Loose Debris (Debris must be placed in a box or other disposable container no larger than 2'x2'x4' and weighing no more than 50 pounds.)
- Additional Trash Bags



# Recycling Guidelines

## PLEASE RECYCLE

Aluminum, Steel & Tin Containers  
Botellas y Envases de Vidrio

Corrugated Cardboard & Boxboard  
Cajas de Cartón & Cartulina Gris

Mixed Paper  
Papel Mixtro

Newspaper  
Periódicos

Wax-Coated Paper Drink Containers  
Recipientes de Papel Encerado para Bebidas

Glass Bottles & Containers  
Comida y Desperdicios Húmedos

Plastic Containers #1 - 5 & #7 (No Styrofoam)  
Recipientes de Plástico Número Uno hasta Cinco y Número Siete (No Poliestireno)

## DO NOT RECYCLE

Paper Towels, Facial & Toilet Tissue  
Toallas de Papel, Papel de Seda y Papel Higiénico

Food & Wet Waste  
Comida y Desperdicios Húmedos

Grass Clippings  
Recortes de Césped

Paper, Plastic & Styrofoam Serving Items  
Platos, Tazas y Utensilios de Servir de Papel, Poliestireno y Plástico

Plastic Bags & Packaging  
Bolsas y Embalaje de Plástico

Shredded Paper  
Papel en Trizas