

## Questions/Concerns

Community Waste Disposal  
Customer Service Representatives  
are ready to assist you with the  
following:

Questions  
Complaints  
Accolades  
Cart Repair  
Damages/Spills

## Customer Service Hours

Weekdays 7:30 a.m. - 5:30 p.m.  
Saturdays 8:00 a.m. - 2:00 p.m.

**972.392.9300**  
Option 2

customerservice@cwd.to  
www.cwd.to

## Holiday Service Schedule

CWD observes three holidays a year:  
New Year's Day, Thanksgiving Day  
and Christmas Day.

See website for specific Holiday Collection Schedule.



CommunityWasteDisposal.com  
Since 1984

2010 California Crossing Road Dallas TX 75220-2310  
phone 972.392.9300 fax 972.392.9301  
www.CWD.to



105 Cockrell Hill Ovilla TX 75154  
phone 972.617.7262  
www.cityofovilla.org

## Bulk & Brush

Bulk and brush will be collected every other week, on your recycle collection day. Please refer to the map on the other side of this brochure to determine your pickup route. You are limited to four (4) cubic yards of bulk and loose brush per collection.

Limbs should not be greater than six (6) inches in diameter, should weigh no more than 50 pounds, nor be longer than 10 feet. All limbs should be placed with trunks parallel to the street without obstructing the sidewalk.

Place all bulk and brush items next to your trash receptacles no later than 7:00 a.m. on your designated service day.

1 cubic yard is equivalent to 1 washing machine



### Bulky Waste - Acceptable

Toys and Yard Tools Tagged as "Bulk Item"

Furniture

Bundled Carpet in 4-foot Lengths

Fence Panels No Larger than 4'x6'

Washing Machines, Dryers, Water Heaters and  
Kitchen Appliances

Refrigerators/Freezers  
(Must be tagged certifying removal of refrigerants)

Additional Trash Bags



### Bulky Waste - Prohibited

Household Hazardous Waste

Tires, Batteries, and Propane Tanks

Loose Construction and Remodeling Debris  
Loose Household Debris  
(Debris must be placed in a box or  
other disposable container no larger than  
2'x2'x4' and weighing no more than 50 pounds.)

## X-treme Green Event



Community Waste Disposal will host one X-treme Green Event per year in the City of Ovilla. An X-treme Green Event is a one-stop place to dispose of household hazardous waste, automotive tires, used electronics, and household metal goods. Confidential document shredding is available on-site.

Visit [www.CWD.to](http://www.CWD.to) for additional information.



# Ovilla Residential Services



## Trash & Recycling Bulk & Brush X-treme Green Event



CommunityWasteDisposal.com  
Since 1984

Place all trash and recyclable items out no later than 7:00 a.m. for pickup between 7:00 a.m. and 7:00 p.m. on your collection day. Please ensure the trash containers and the recycle cart are three (3) feet away from obstacles such as mailboxes, cars, fences, gas meters, and drainage ditches.

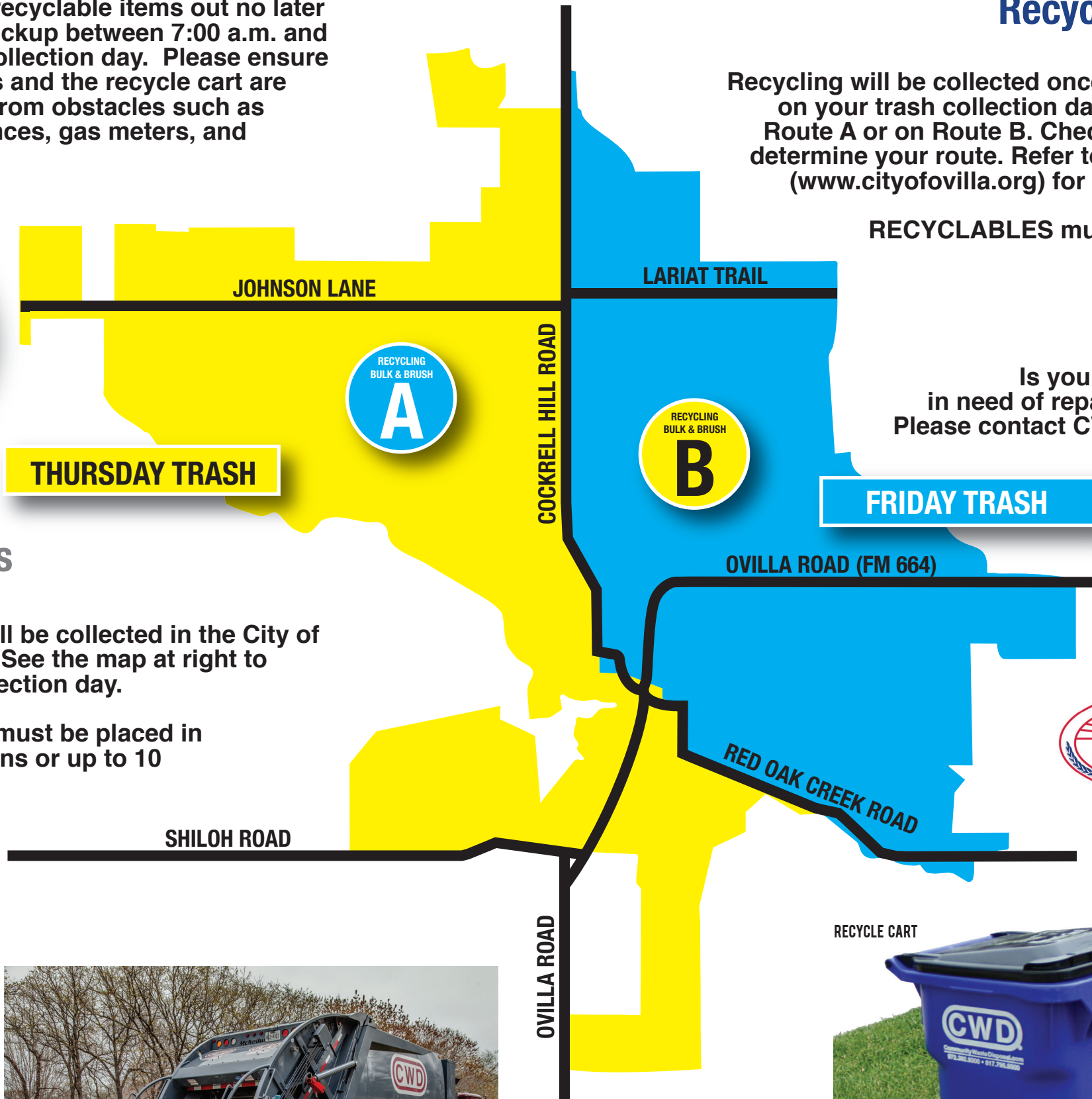
MORE INFORMATION CAN BE FOUND AT [WWW.CITYOFVILLA.ORG](http://WWW.CITYOFVILLA.ORG)

## Trash Services

Residential trash will be collected in the City of Ovilla once a week. See the map at right to determine your collection day.

Household TRASH must be placed in customer-owned cans or up to 10 disposable bags.

When filled, containers may not weigh more than 50 pounds.



## Recycling Services

Recycling will be collected once every other week, on your trash collection day. You are either on Route A or on Route B. Check the map at left to determine your route. Refer to the City's website ([www.cityofvilla.org](http://www.cityofvilla.org)) for a current schedule.

RECYCLABLES must be placed inside the BLUE 95-gallon recycle cart.

Is your cart damaged and in need of repair or replacement? Please contact CWD at 972.392.9300 for assistance.



Plastic Containers #1-5 & 7  
Aluminum, Steel & Tin Containers  
Wax-Coated Paper Drink Containers  
Corrugated Cardboard & Boxboard  
Mixed Paper  
Newspaper  
Glass Bottles & Containers

**Please Recycle!**

**DO NOT RECYCLE!**

Paper, Plastic & Styrofoam  
Serving Items  
Paper Towels, Facial & Toilet Tissue  
Shredded Paper  
Grass Clippings  
Food & Wet Waste  
Plastic Bags & Packaging